

# Vista Oncology Inc. PS

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## Financial Policy

Vista Oncology strives to provide the best care to our patients in our community. For us to do so, we need to have all patients cooperate on prompt payment of co-payments, co-insurance, deductibles, and other out of pocket liabilities. Below is our financial policy:

- All co-payments, co-insurances, deductibles, and other out of pocket expenses are due at the time of service.
- Payment in full may be required at the time of service depending on the service that is being provided.
- Patient Assistance Programs, Copay Cards, or other types of assistance may be available and we will provide you with a financial counseling session before treatment so that you fully understand your insurance coverage, copays, deductibles, and co-insurances that apply to your situation as defined by your contract with your insurance company.
- A \$25 fee may be assessed for any copays that are not collected at the time of service.
- We accept Visa, MasterCard, Cash, or checks for services. A \$50 processing fee will be charged on all returned checks for insufficient funds.
- A 3% administrative fee is assessed on all manufacturers copay assistance cards that Vista Oncology agrees to process for the patient.
- If a balance is carried on a monthly statement, the balance is due within 30 calendar days from the statement closing date. Any balances past 30 days will be assessed a \$25 administrative fee, and balances past 90 days will be billed an additional \$100 and annualized interest of 10% will be assessed beginning at day 91. Further services will be delayed until a payment agreement is reached or the account is paid in full.
- Accounts not in good standing will be turned over for collections and the patient is considered discharged from services once the account is in collection status.
- As a courtesy, Vista Oncology will bill all secondary insurances. However, if after 45 days the insurance has not paid, the balance becomes the responsibility of the patient.
- If you have a Medicaid policy with a spend down, you must meet you spend down before we can bill your Medicaid policy. Your policy is not effective until you meet the spend down requirements.
- Patients without insurance are considered “Cash Pay” patients and we require a deposit of \$300 for the initial visit or consultation. Cash Pay patients will then be required to pay for all treatment and visits in advance and will be notified of these estimated costs at check in or during financial counseling.

Vista Oncology recognized that treatment for cancer can be very financially stressful. If you find that there are financial difficulties we would appreciate it if you would let us see what we can do to help you sooner rather than later. We are always here to give you the attention and care you deserve.

Thank You

Vista Oncology, Inc PS

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_